



Interim Results Presentation  
December 2017

# Today's agenda

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- 1 Business Highlights *Michael Bruce*
- 2 Financial Highlights *James Davies*
- 3 Strategic Overview *Michael Bruce*
- 4 Summary
- 5 Q&A
- 6 Appendix







# 1 Business Highlights

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# Highlights - UK

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Revenue up  
**118%**

LPEs increased by **107%**  
to **650**<sup>1</sup>  
(Oct 16: 314)

EBIT  
**£3.2m**  
(Oct 16: £0.3m loss)

Online market share  
**74%**  
(Oct 16: 63%)

YoY Instructions  
increased by  
**84%**

H1 instructions  
**32,112**  
(H1 17 17,424)

Average revenue per  
instruction up  
**14% £1,138**  
(H1 2017: £1,000)

Currently **2.92m**  
monthly visits to our  
website, year on year  
increase of  
**101%**

Conversion from  
instruction to sale  
agreed over<sup>2</sup>  
**78%**

Over **32,000** reviews  
on **Trustpilot**  
the most reviewed  
estate agent in the UK

Sold and completed on  
**£4.62bn**  
(H1 2017: £2.59bn)

Current SSTC pipeline  
**£3.75bn**  
(Oct 2016: £2.52bn)

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<sup>1</sup>At 12 December 2017 <sup>2</sup>May-October 2017

# Highlights - Australia

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Revenue increased to

**£6.8m**

(Oct 16: £0.4m)

LPEs increased by  
**600% to 105<sup>1</sup>**

(Oct 16: 15)

H1 instructions

**2,325**

(H2 17: 1,210)

Conversion from instruction  
to sale agreed<sup>2</sup>

**83%**

Sold and completed on

**\$0.8bn**

(6 months to April 17: \$322m)

Commission saved for  
customers over

**\$22m AUD**

Average revenue per  
instruction up

**21% £3,145**

(H1 2017: £2,600)

Over **1,500** reviews  
on Trustpilot

**9.4** Rated 'Excellent'  
the most reviewed  
estate agent in Australia

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<sup>1</sup>At 12 December 2017 <sup>2</sup>May - October 2017








## 2 Financial Review

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# Financial Highlights - by region

	<p>Revenue growth 118% to <b>£39.9m</b> (H1 17: £18.3m)</p>	<p>Average revenue per instruction <b>£1,138</b> (H1 2017: £1,000)</p>	<p>Gross Profit <b>56.5%</b> (H1 17: 55.6%)</p>	<p>Adjusted EBITDA <b>£4.7m</b> (H1 17: £0.3m)</p>
	<p>Revenue increased to <b>£6.8m</b> (Oct 16: £0.4m)</p>	<p>Average revenue per instruction <b>£3,145</b> (H1 17: £2,600)</p>	<p>Gross Profit <b>53.3%</b></p>	<p>Adjusted EBITDA <b>(£5.1m)</b></p>
	<p>Investment up to end of H1 18 <b>£6m</b></p>	<p><b>£102k</b> revenue</p>	<p><b>40 LREES<sup>1</sup></b></p>	<p><b>Further region launches</b></p>

<sup>1</sup>At 12 December 2017

# Income Statement - UK

	UK	
	H1 2018	H1 2017
	£m	£m
<b>Revenue</b>	<b>39.9</b>	<b>18.3</b>
Cost of sales	(17.4)	(8.1)
<b>Gross Profit</b>	<b>22.5</b>	<b>10.2</b>
Administrative expenses	(9.3)	(3.8)
Sales and marketing costs	(10.1)	(6.6)
<b>Operating profit/(loss)</b>	<b>3.2</b>	<b>(0.3)</b>
Finance income/(expenses)	0.0	0.0
<b>Profit/ (loss) before tax</b>	<b>3.2</b>	<b>(0.3)</b>
Taxation	0.0	0.0
<b>Profit/(loss) for the period</b>	<b>3.2</b>	<b>(0.3)</b>
<b>Reconciliation of Operating Profit to Adjusted EBITDA</b>		
Operating profit/(loss)	3.2	(0.3)
Less: Depreciation and Amortisation	0.6	0.2
<b>EBITDA</b>	<b>3.9</b>	<b>(0.1)</b>
Less: Share based payments charge	0.9	0.4
<b>Adjusted EBITDA</b>	<b>4.7</b>	<b>0.3</b>

- Significant revenue growth
  - Increase of 118%
  - 107% increase in LPEs<sup>1</sup>
  - Revenue per instruction up 14% to £1,138
  - Ancillary revenue proportion increase
- Gross profit margin of 56.5% vs 55.6%
  - Higher proportion of ancillary revenue/further stabilisation
- Administrative expenses
  - Headline increase of £5.5m vs prior period
  - Underlying increase of £3.4m
- Sales and Marketing costs
  - Increase of £3.5m as per guidance
  - Continued decline as a proportion of revenue
- £3.2m operating profit vs £300k operating loss
- Adjusted EBITDA achieved of £4.7m vs £0.3m

1. At 12 December 2017.

## Notes

Adjusted EBITDA is defined by the Group as profit/(loss) before net finance costs, tax, depreciation, amortisation and share based payments charge. Financial data have not been rounded. As a result the arithmetic total of data presented in this document may vary slightly from the sum.



# Income Statement - Australia

	AUS	
	H1 2018	H1 2017
	£m	£m
<b>Revenue</b>	<b>6.8</b>	<b>0.4</b>
Cost of sales	(3.2)	(0.2)
<b>Gross Profit</b>	<b>3.6</b>	<b>0.2</b>
Administrative expenses	(3.0)	(1.7)
Sales and marketing costs	(5.7)	(1.0)
<b>Operating loss</b>	<b>(5.1)</b>	<b>(2.5)</b>
Finance income/(expenses)	0.0	0.0
<b>Loss before tax</b>	<b>(5.1)</b>	<b>(2.5)</b>
Taxation	0.0	0.0
<b>Loss for the period</b>	<b>(5.1)</b>	<b>(2.5)</b>
<b>Reconciliation of Operating Profit to Adjusted EBITDA</b>		
Operating loss	(5.1)	(2.5)
Less: Depreciation and Amortisation	0.0	0.0
<b>EBITDA</b>	<b>(5.1)</b>	<b>(2.5)</b>
Less: Share based payments charge	0.0	0.0
<b>Adjusted EBITDA</b>	<b>(5.1)</b>	<b>(2.5)</b>

- First period with full market coverage
- Highly experienced industry Sales Director and CMO appointed
- KPIs in line, or ahead of, the UK on a like for like basis
- Significant revenue growth
  - Up £6.4m from £0.4m in prior year and £3.1m in H2 17
  - 600% increase in LPEs
  - Revenue per instruction up 21% to £3,145
- Gross profit margin increase
  - Up to 53.3% from 49.7% as business develops
- Administrative costs and marketing spend
  - Developing in line with management expectations
  - Early signs of operational leverage
- Loss for period £5.1m
- Cash investment as at 31 October 2017 of £9.3m

## Notes

Adjusted EBITDA is defined by the Group as profit/(loss) before net finance costs, tax, depreciation, amortisation and share based payments charge. Financial data have not been rounded. As a result the arithmetic total of data presented in this document may vary slightly from the sum.

# Income Statement - USA

	USA
	H1 2018
	£m
<b>Revenue</b>	<b>0.1</b>
Cost of sales	0.0
<b>Gross Profit</b>	<b>0.1</b>
Administrative expenses	(3.8)
Sales and marketing costs	(2.5)
<b>Operating loss</b>	<b>(6.3)</b>
Finance income/(expenses)	0.0
<b>Loss before tax</b>	<b>(6.3)</b>
Taxation	0.0
<b>Loss for the period</b>	<b>(6.3)</b>
<b>Reconciliation of Operating Profit to Adjusted EBITDA</b>	
Operating loss	(6.3)
Less: Depreciation and Amortisation	0.0
<b>EBITDA</b>	<b>(6.3)</b>
Less: Share based payments charge	0.0
<b>Adjusted EBITDA</b>	<b>(6.3)</b>

- Launch date w/c 15th September 2017
- Income statement represents just five weeks of trading activity
- Launched ahead of time, key themes to date
  - Initial KPIs are promising
  - Attraction of experienced LREEs
  - Instructions being won
  - Offers being accepted
  - Escrow business generating further revenue
  - Sale prices above asking price being achieved
  - Agreed launch plans for second batch of regions in January

## Notes

Adjusted EBITDA is defined by the Group as profit/(loss) before net finance costs, tax, depreciation, amortisation and share based payments charge. Financial data have not been rounded. As a result the arithmetic total of data presented in this document may vary slightly from the sum.

# Income Statement

	Consolidated	
	H1 2018	H1 2017
	£m	£m
<b>Revenue</b>	<b>46.8</b>	<b>18.7</b>
Cost of sales	(20.6)	(8.3)
<b>Gross Profit</b>	<b>26.2</b>	<b>10.4</b>
Administrative expenses	(16.2)	(5.5)
Sales and marketing costs	(18.3)	(7.7)
<b>Operating loss</b>	<b>(8.2)</b>	<b>(2.8)</b>
Finance expenses	0.0	0.0
<b>Loss before tax</b>	<b>(8.2)</b>	<b>(2.8)</b>
Taxation	0.0	0.0
<b>Loss for the period</b>	<b>(8.2)</b>	<b>(2.8)</b>
<b>Reconciliation of Operating Profit to Adjusted EBITDA</b>		
Operating loss	(8.2)	(2.8)
Less: Depreciation and Amortisation	0.7	0.2
<b>EBITDA</b>	<b>(7.5)</b>	<b>(2.6)</b>
Less: Share based payments charge	0.9	0.4
<b>Adjusted EBITDA</b>	<b>(6.6)</b>	<b>(2.2)</b>

- Consolidated Group revenue of £46.8m, an increase of 150% on £18.7m in H1 17
- Average revenue per instruction is £1,263 up from £1,000 in H1 17
- Gross profit margin of 56.0%
- Group gross profit increase of 152% to £26.2m (H1 17: £10.4m)
- Loss in H1 18 due to investment in establishing a national footprint in AUS whilst making our initial step into the US market, launching in our first Californian region

## Notes

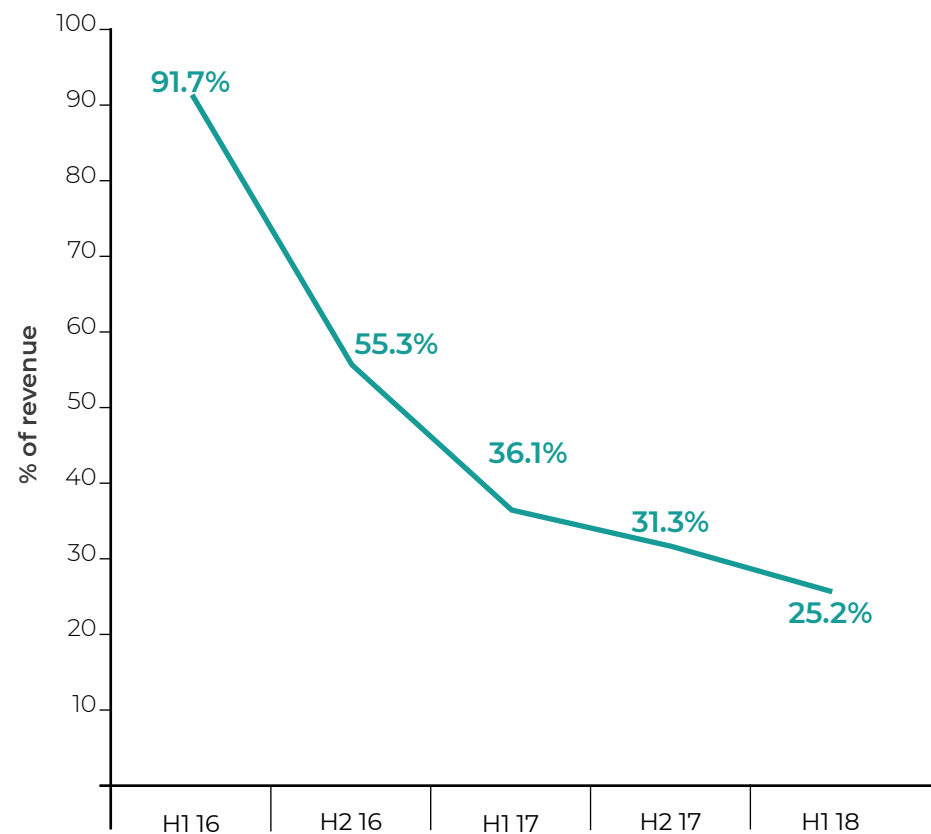
Adjusted EBITDA is defined by the Group as profit/(loss) before net finance costs, tax, depreciation, amortisation and share based payments charge. Financial data have not been rounded. As a result the arithmetic total of data presented in this document may vary slightly from the sum.



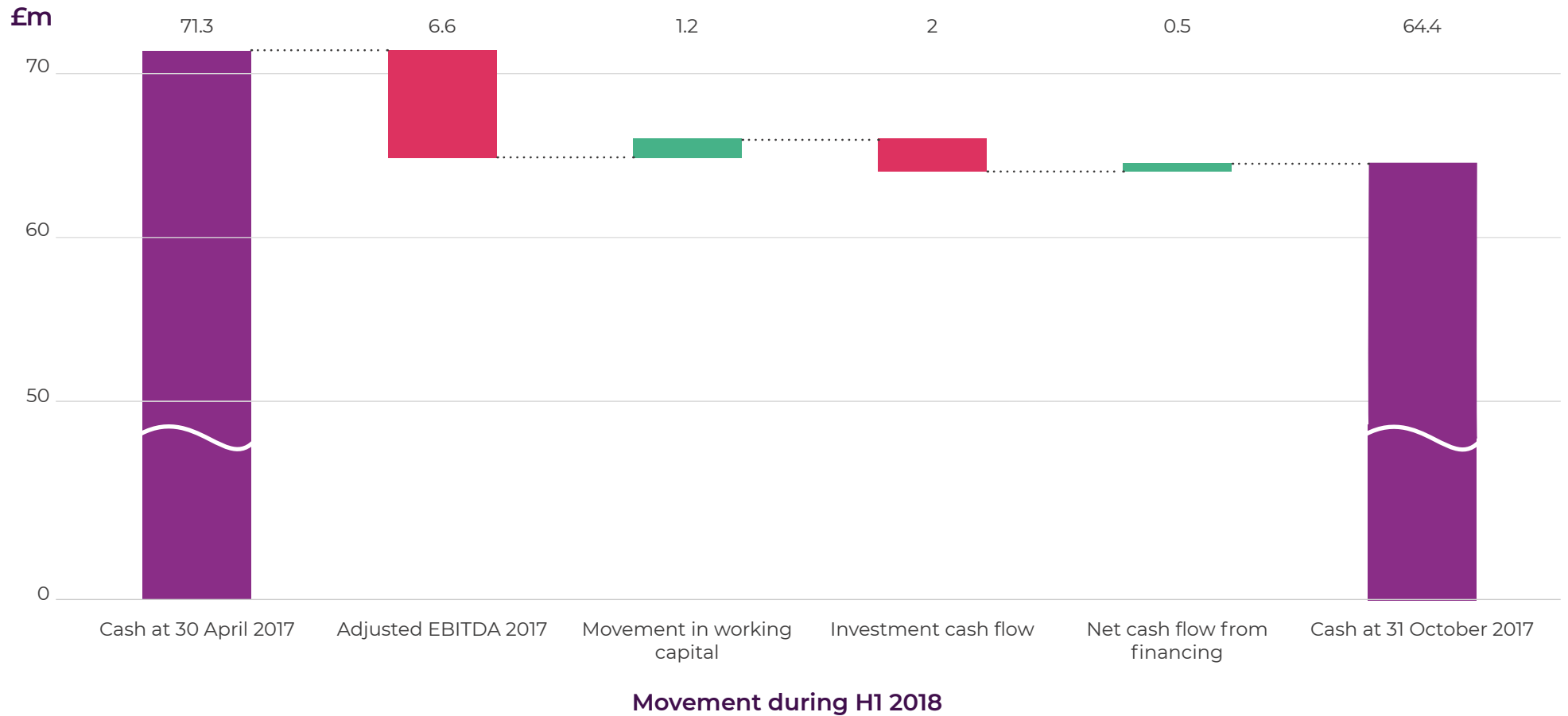
# Cost contribution analysis - UK

Period ended 31 Oct (£m)	UK		
	H1 2018	H1 2017	Growth
<b>Revenue</b>	<b>39.9</b>	<b>18.3</b>	<b>118%</b>
Underlying administration costs	6.7	3.3	107%
% of sales	17%	18%	
Sales and marketing costs	10.1	6.6	53%
% of sales	25%	36%	
Adjustments	2.6	0.5	
<b>Total non-direct costs</b>	<b>19.4</b>	<b>10.4</b>	

Evolution of marketing costs as a % of sales



# Consolidated cash flow bridge 30 April 2017 - 31 October 2017



No corporation tax payments in H1 18. Expected to continue to utilise accumulated losses in FY 18



### 3 Strategic Overview

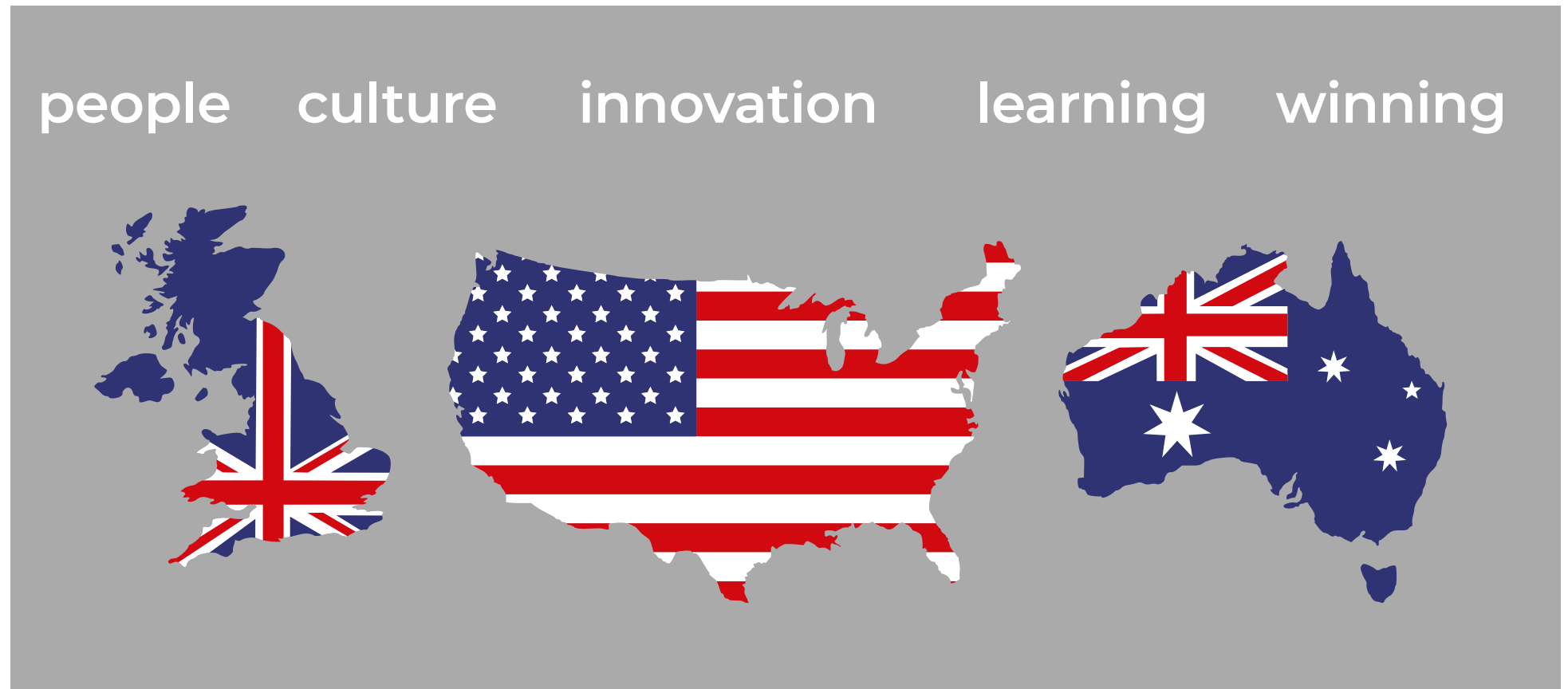
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# Investing in people and innovation for growth

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Leading historic change in the estate agency industry

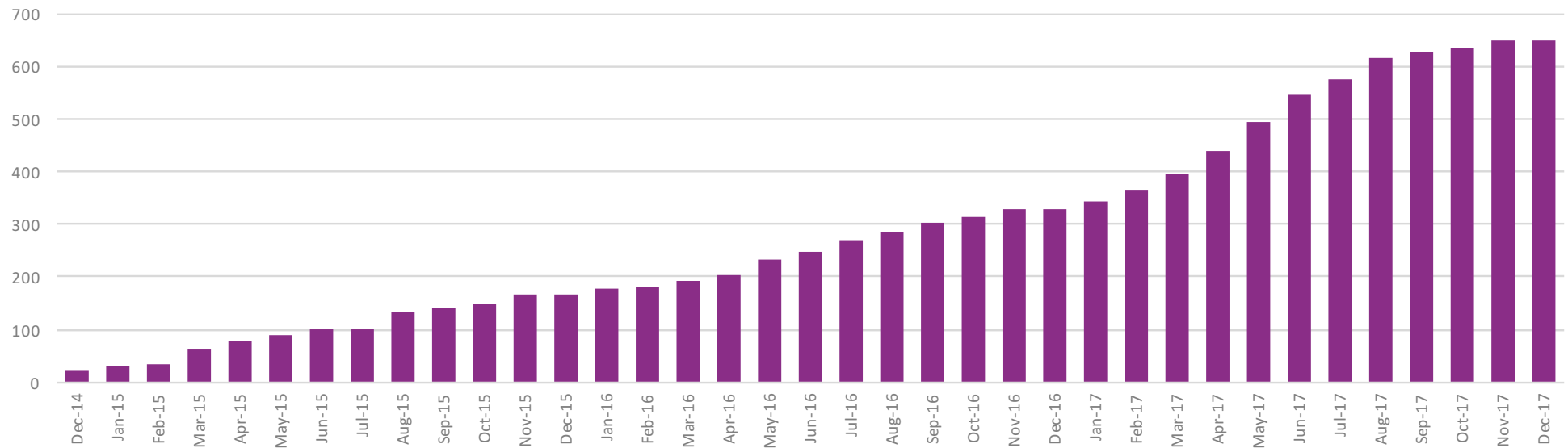


# Investing in people and innovation for growth

## Continuing to attract more first class people

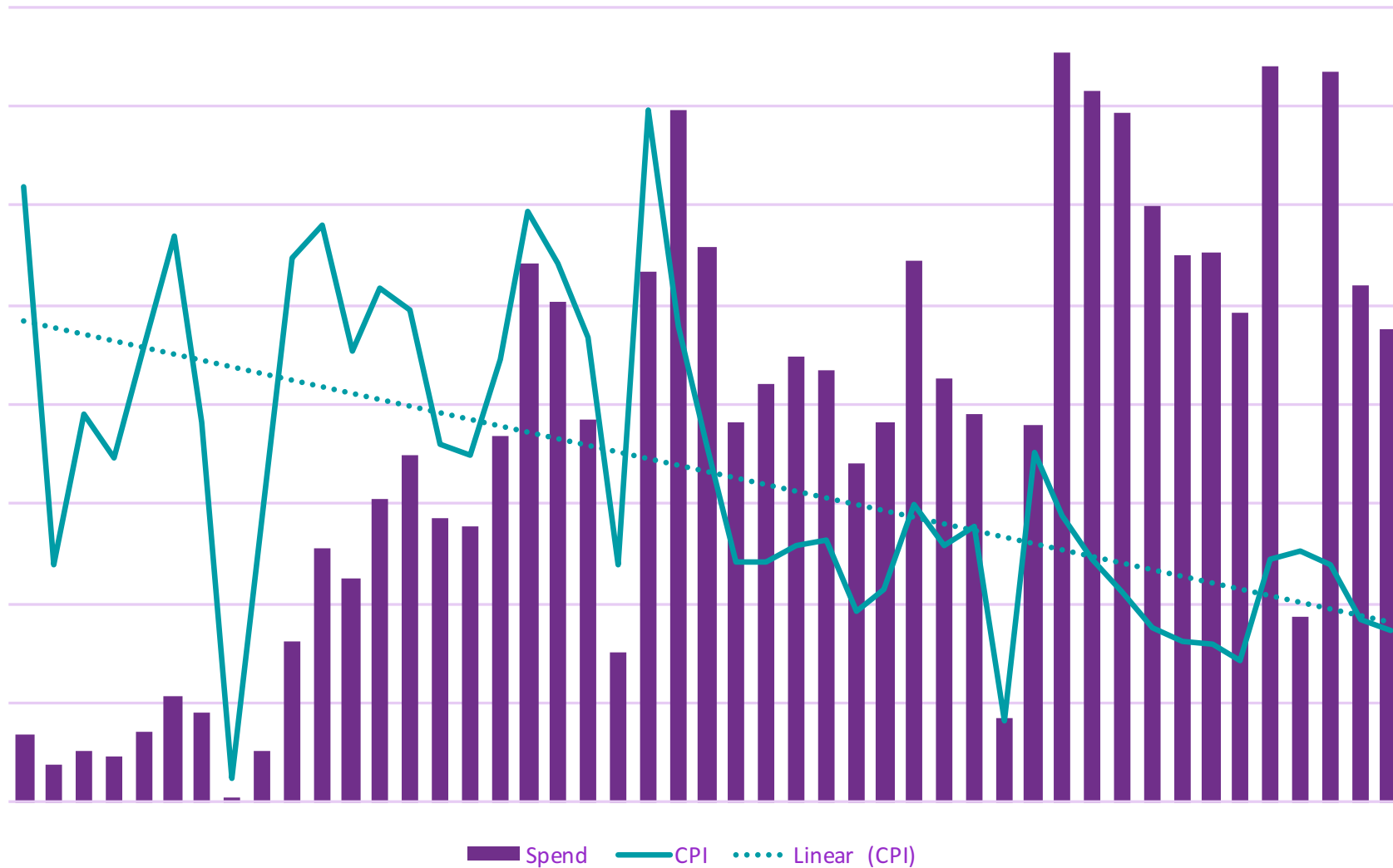


## Our LPE footprint



# Investing in people and innovation for growth

## Continuing to drive marketing efficiency





# Investing in people and innovation for growth

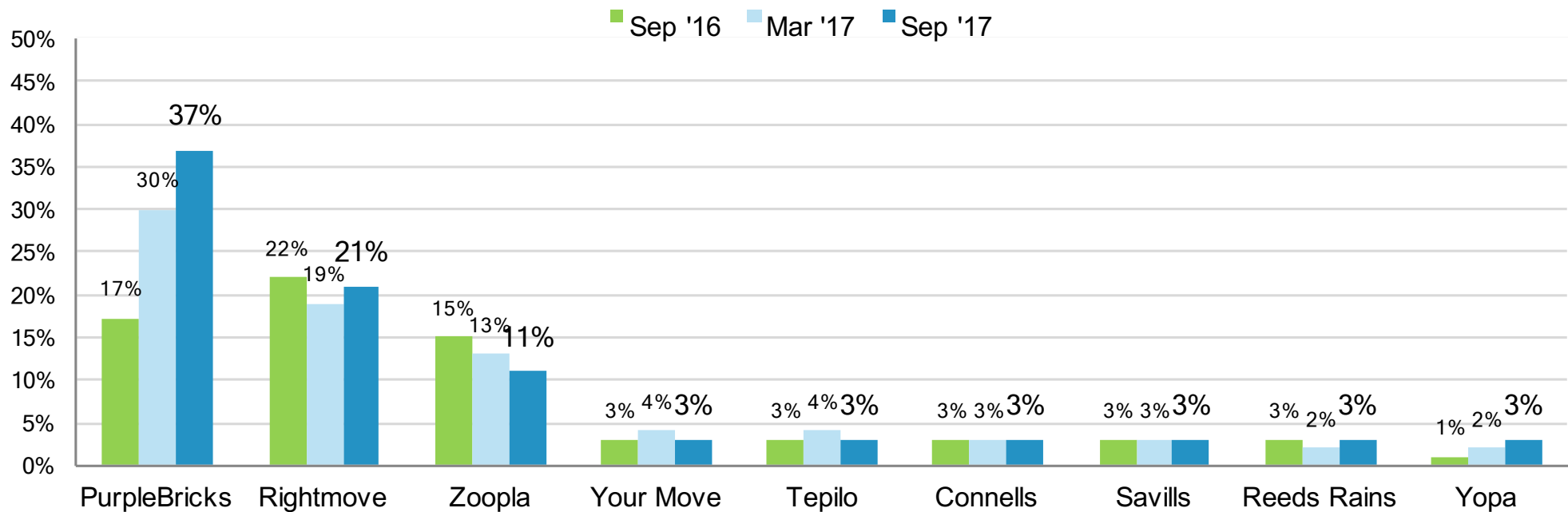
## Continuing to accelerate and outperform competitors with brand awareness

Spontaneous brand awareness (Not showing <3%)

**Question: If you were thinking of selling your home, what companies would you think of contacting first?**

Respondents: c1,000

Source: Independent research agency The Nursery  
[www.the-nursery.net](http://www.the-nursery.net)



# Investing in people and innovation for growth

## Resonating with our audience

### Commisery Campaign

Probably the most successful industry advertising campaign ever:

**Series 3 is coming!**



Party



Wedding

### "Home Truths" Campaign

Unlocking those questions you want to know but don't ask.



UK narrated by  
Dawn French

"Why take the risk of selling online, wouldn't I be better off with one of the big dogs?"

"How can you give me a good service when you charge so little?"

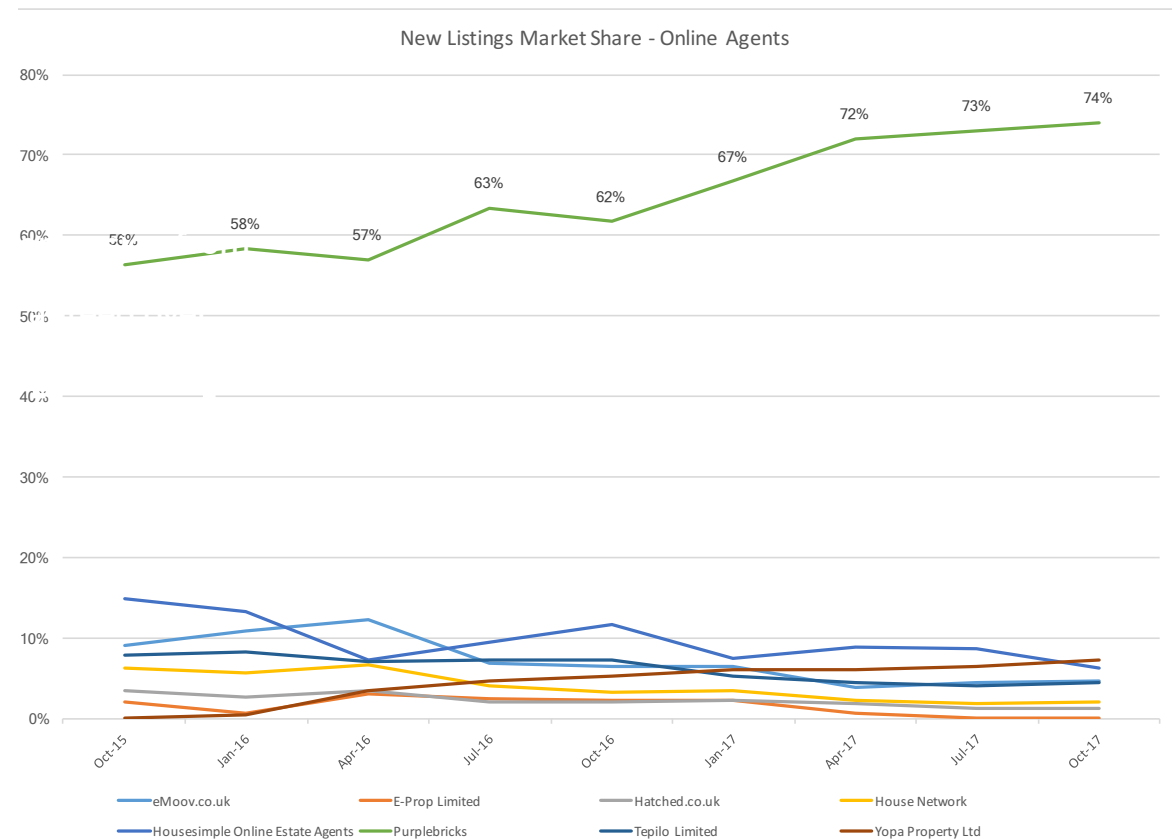
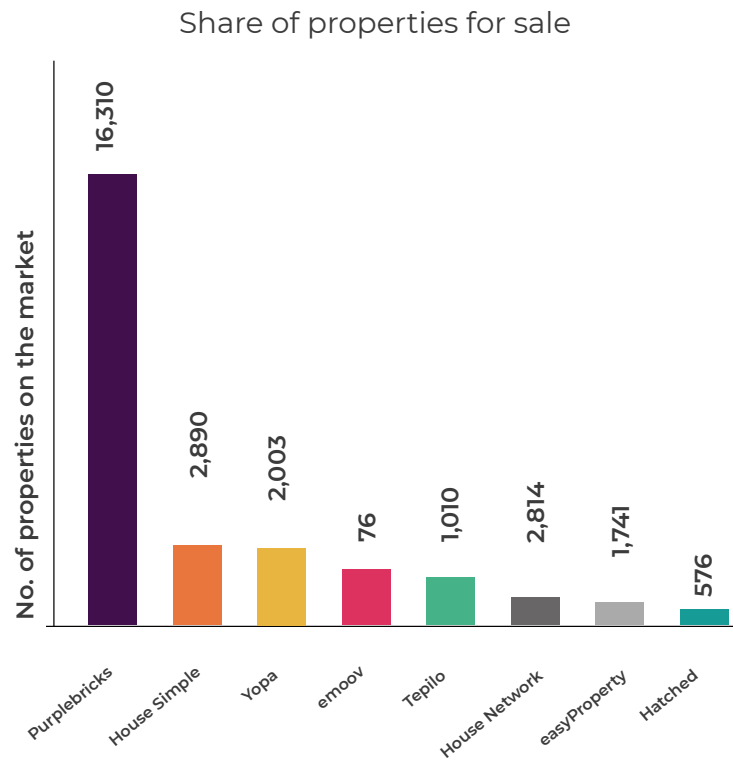
"If Purplebricks don't have branches will I end up doing everything myself?"

"Why would you bother to get me the best price if you don't charge commission?"

"How can Purplebricks be cheap and good?"  
#smellsfishy

# Investing in people and innovation for growth

## Purplebricks' position within the Top 7 online estate agencies



- Increased our number of instructions
- Increased our property stock
- Increased our sales
- Increased our market share by 20% in period



# Investing in people and innovation for growth

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## Continuing to build infrastructure targetted on performance



Post Sales Support Team  
**better service than ever**



Central Property Team  
**more skilled than ever**



Data Sales Team  
**more intelligence than ever**



Lettings Management Team  
**more control in-house**



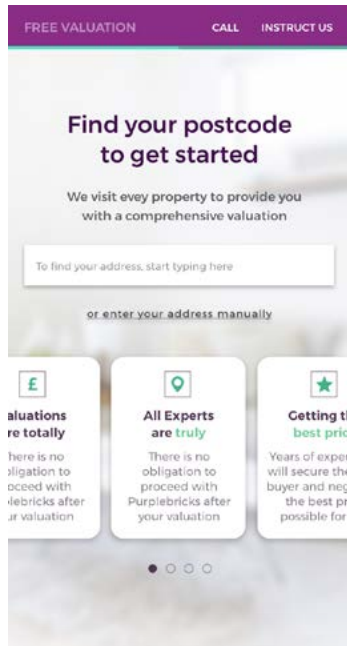
Finance Team  
**more targeted on performance**



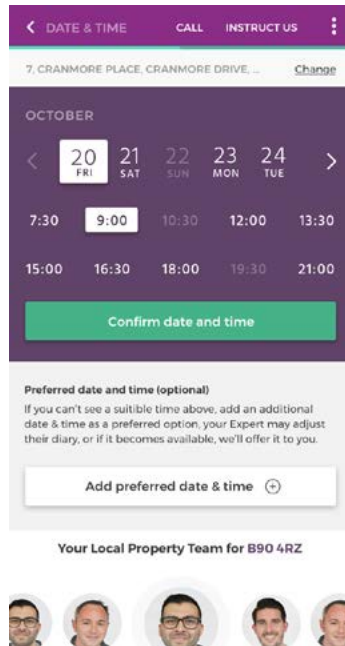
Compliance Team  
**more protective of the brand**

# Investing in innovation for growth

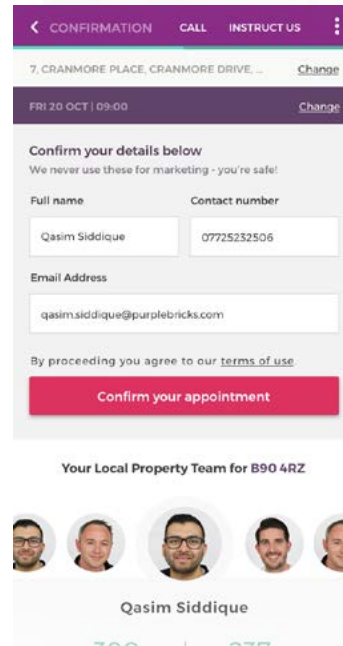
## Continuing to be at the forefront of technological advancement



Global thinking and sharing

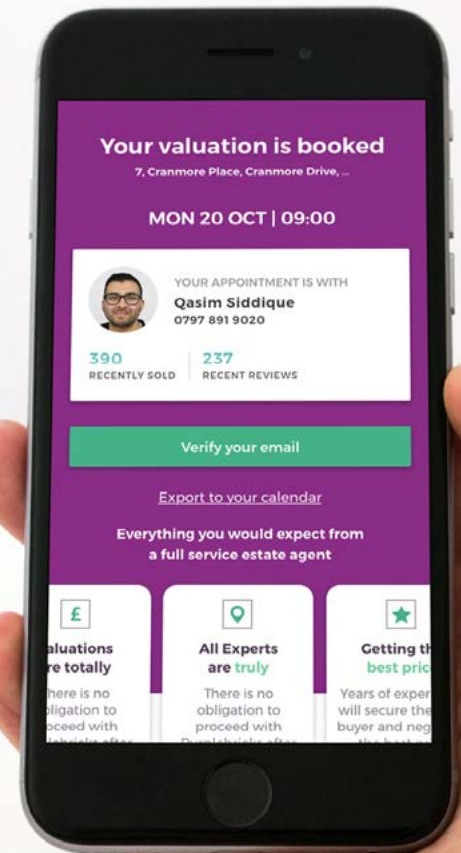


Development 24/7



Support 24/7

Book a valuation flow



The Purplebricks Innovation Strategy

# Investing in people and innovation for growth

Continuing to leverage opportunity from our success



Growing conveyancing sale



Successfully growing a new homes footprint



Starting the journey of longer lifetime relationships



Introducing auctions



New products with Rightmove and Facebook



Exciting new proposition for customers



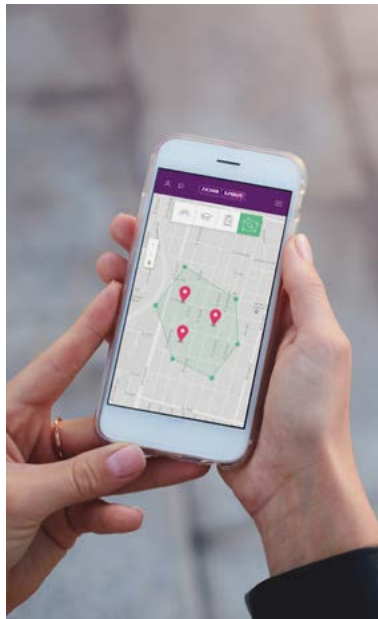
User experience - marginal gains producing big wins



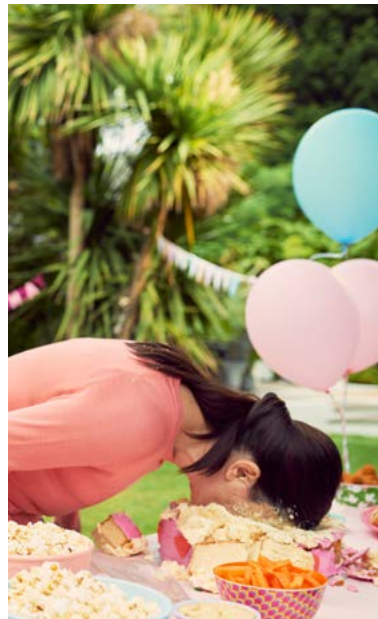
# Investing in people and innovation for growth

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Continuing to create global efficiencies



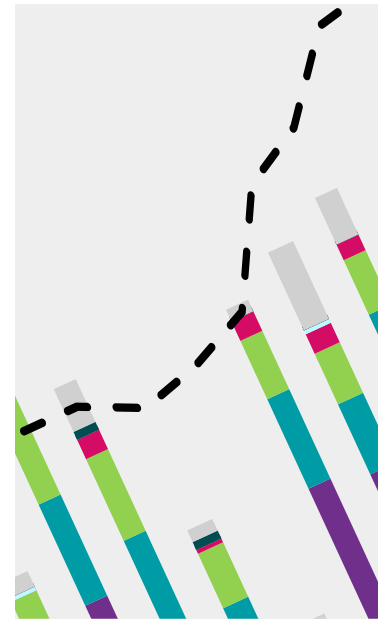
Technology



Marketing



People



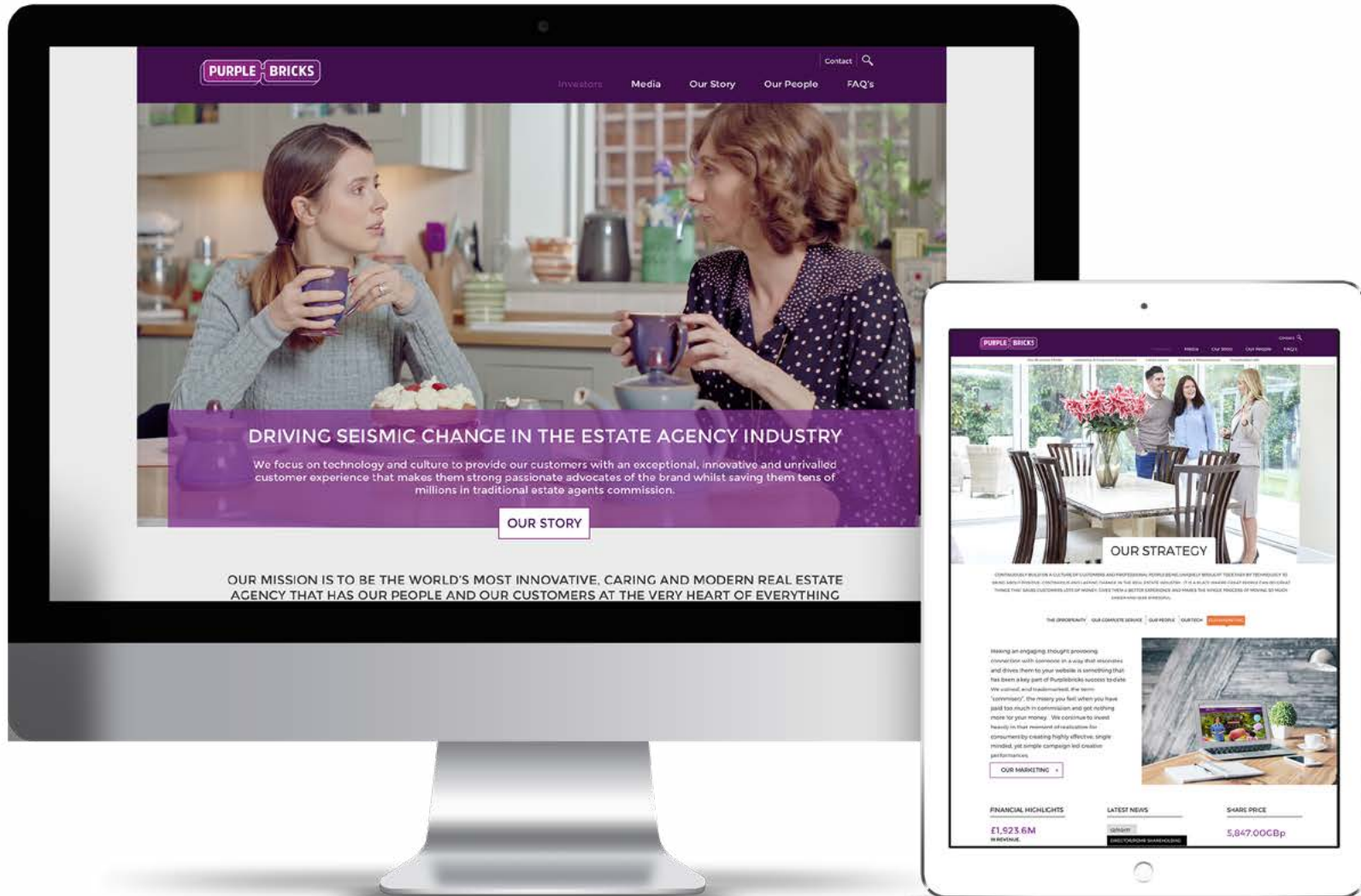
Market Intelligence



Consumer thinking

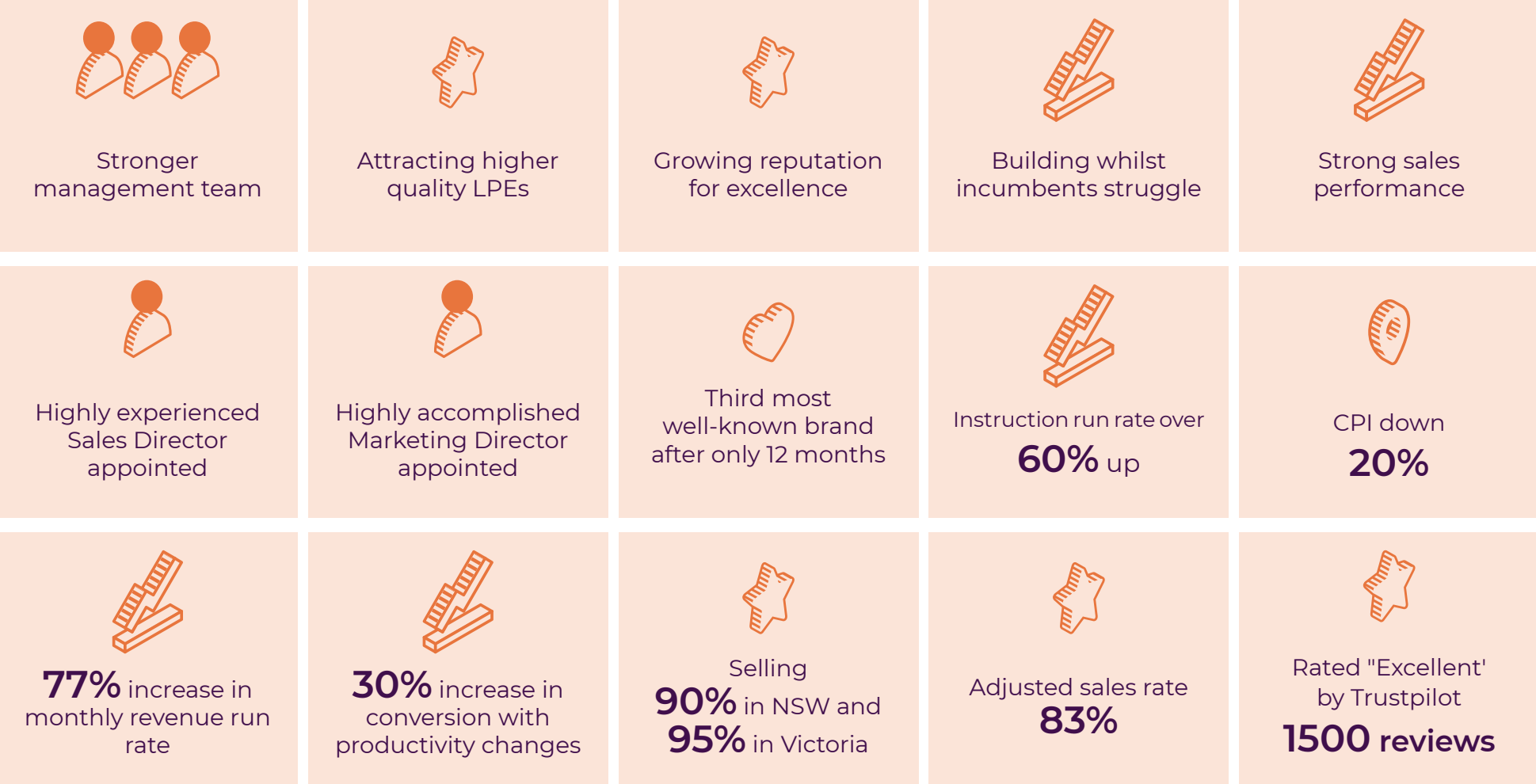
# Investing in people and innovation for growth

## Continuing to invest in better informing our investors



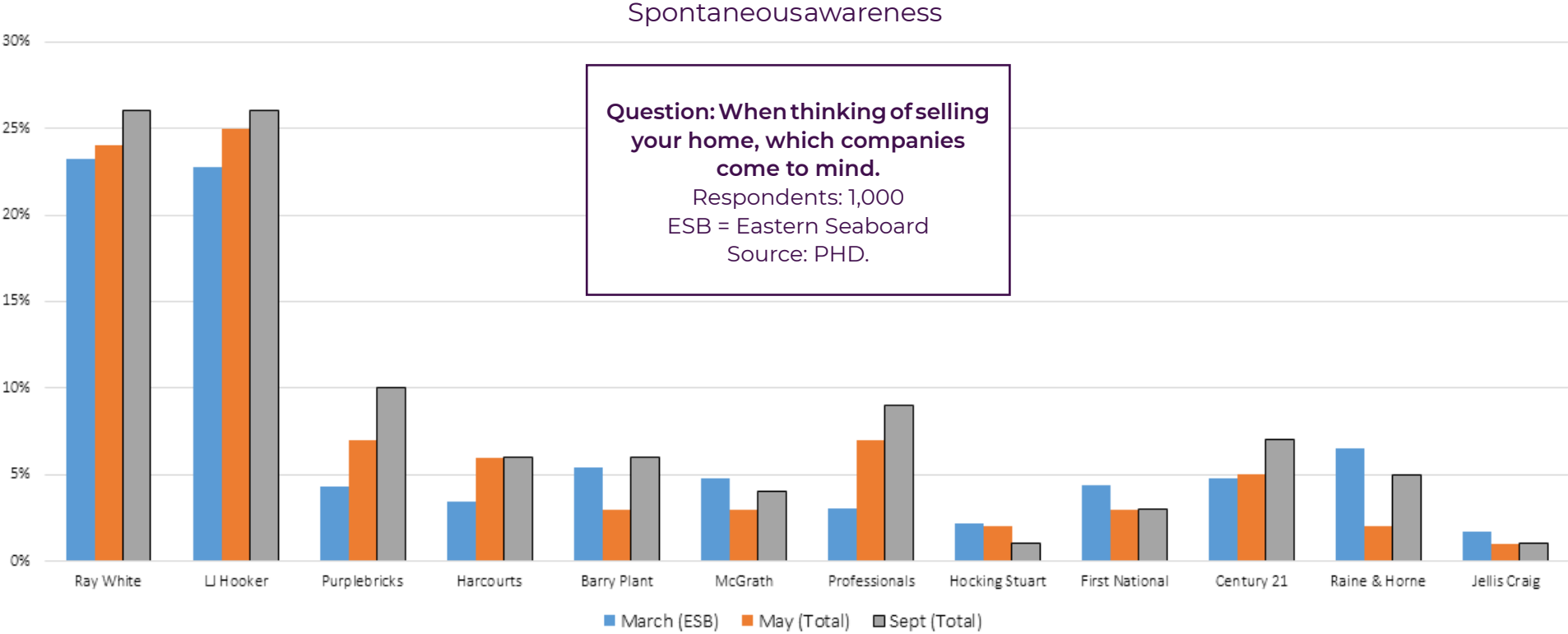
# Investing in people and innovation for growth

## Australia building market share



# Investing in people and innovation for growth

Purplebricks Australia now sitting third in terms of spontaneous awareness.

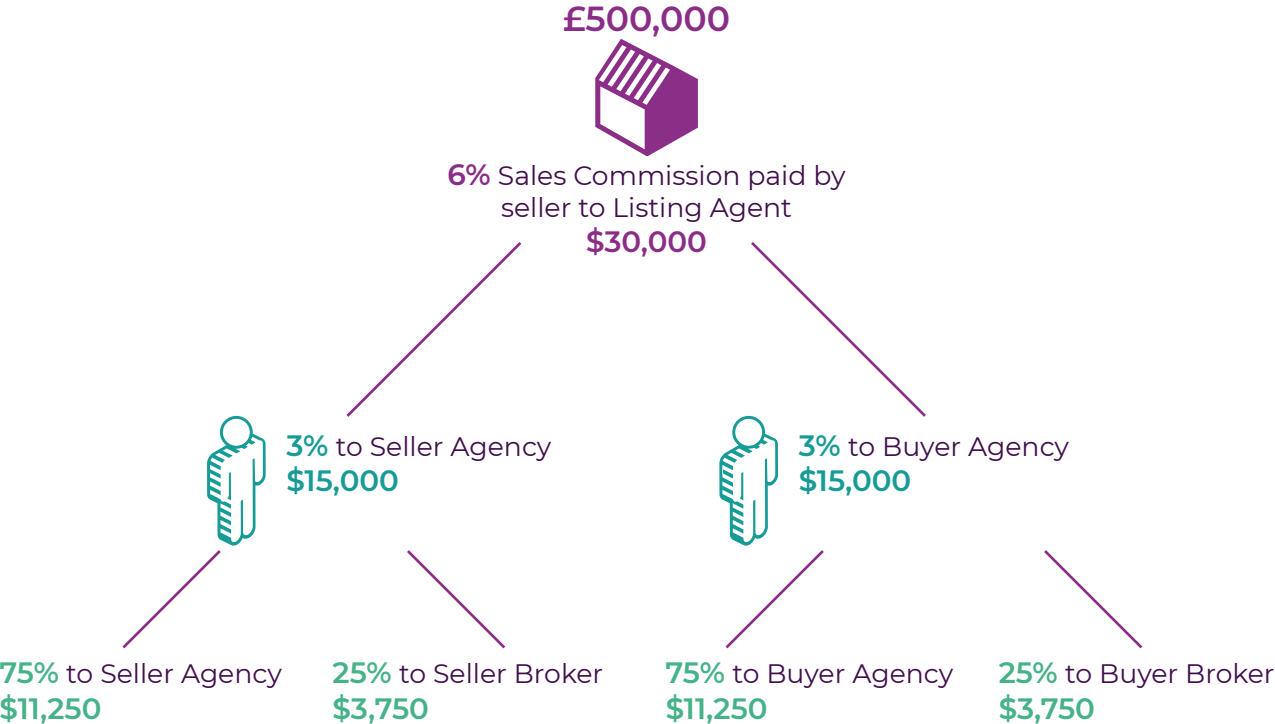


- Sponsorship of prime time TV show launching with full integration of Local Property Experts throughout the series
- New TV commercials and onsite video content launching - 14th January
- New homepage, appraisal booking journey and instruction - all coming in Q1
- Wider investment of hyper local marketing to build on the ground credibility



# Headline: The US: An enormous opportunity

## US real estate brokerage economics

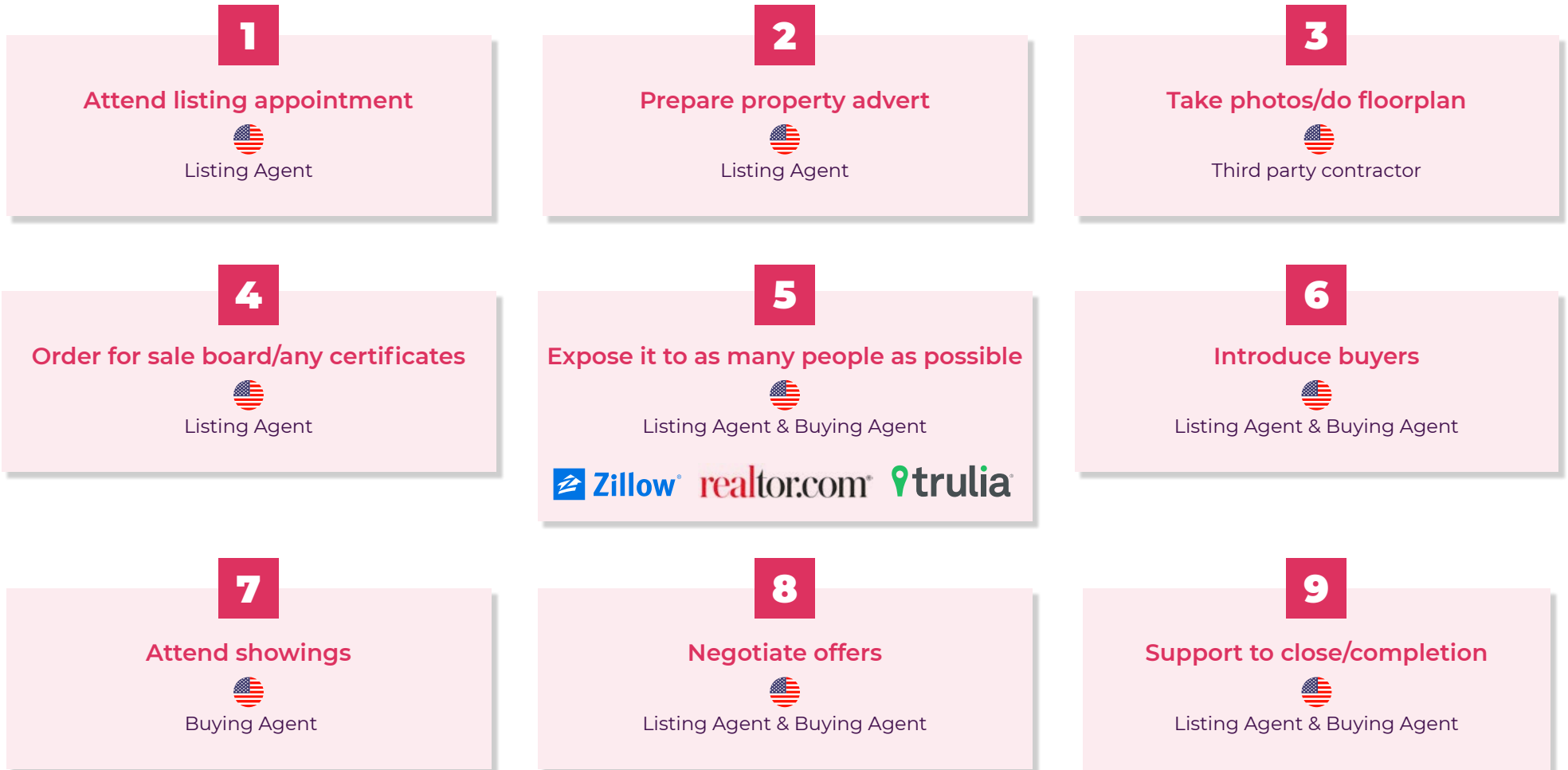


- In the US, a real estate brokerage firm can monetise both sides of a transaction - buy and sell-side
- Typically, a real estate commission is 5-6% of the home's sale prices, paid by the seller
- In California, comparable to other states, it can be the same agent that represents a buyer and seller in the same transaction, retaining 100% of the commission through a dual agency relationship
- In a traditional real estate model in the US, the broker will share a portion of the commission with real estate (independent contractors) that operate under their license
- It's estimated, the average commission payout is 75% to agents under a traditional real estate brokerage

# The US: An enormous opportunity

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## How it works comparison



# The US: An enormous opportunity

## Early days: a really positive start

- Successfully developed our technology
- Attracted first class Local Real Estate Experts
- Launched Real Misery Campaign
- Significant web traffic and interest
- Converted traffic to listing appointments
- Conversion from appointment to listing ahead UK
- Secured listings
- Sales agreed with our LREEs and via third party agents
- Closed on a number of properties via our escrow business
- Feedback on people, model and technology all very positive
- Optimising:
  - Website and messaging
  - Book a listing appointment flow
  - The power of the technology
- We have a strong and growing management team

# 2018 Guidance

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Building now upon a unique opportunity

Guidance for the year

Increase of UK revenue  
guidance by  
5% to

**£84m**

Australia  
revenues of

**£12m**  
(Reconfirmed)

**Further US rollout  
California  
and beyond**

Increase in H2 UK  
marketing costs up to

**£3.0m**  
over H1



## 4 Summary

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# Investing in people and innovation for growth

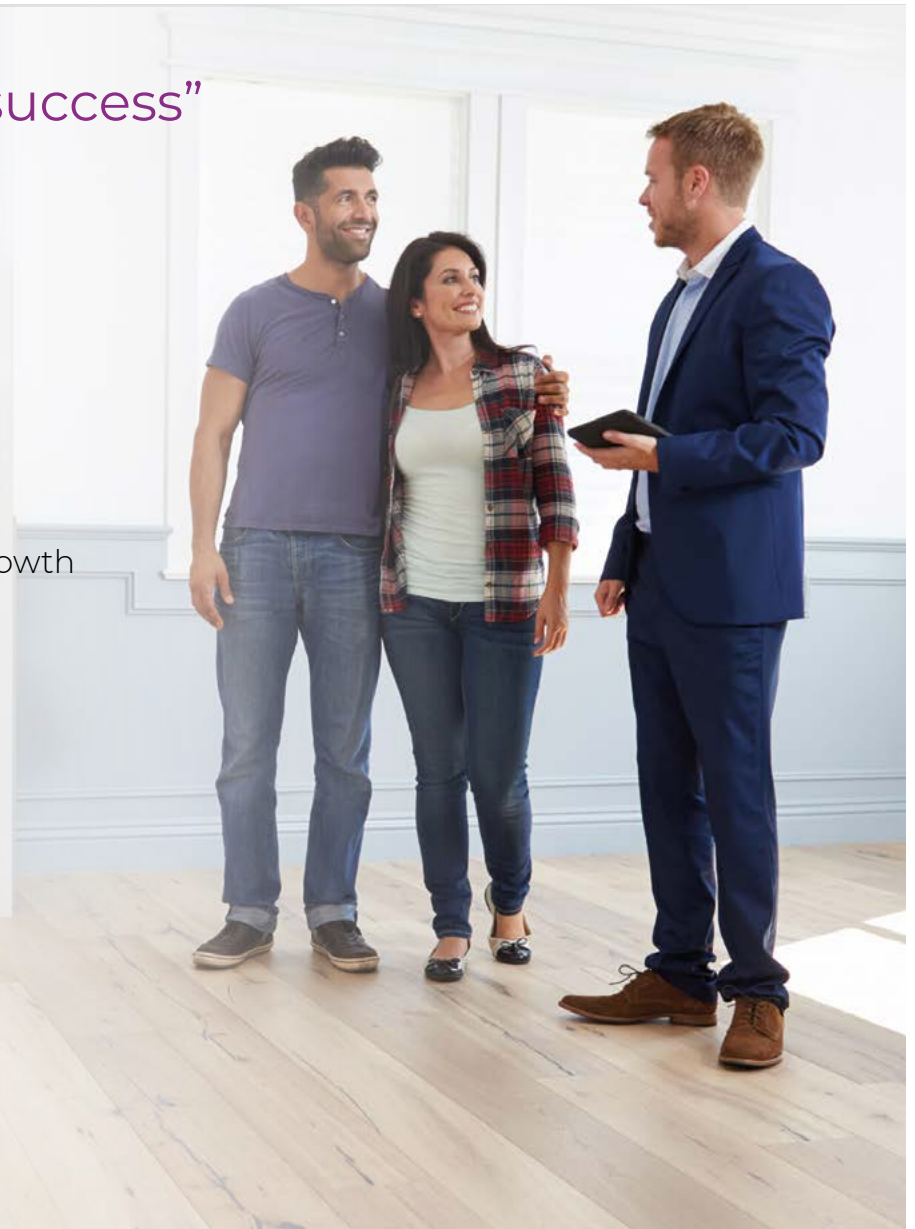
“Well positioned for further sustained success”

## UK progress continues at pace

- Winning market share from traditional agents
- Further consolidating our lead with digital offerings
- Leading on technical innovation
- Operational gearing coming through into profit and margin growth

## Proving the Purplebricks global appeal

- Successfully localised the model for Australia and the US
- Rollout into the five Australian states
- Third highest brand awareness in Australia in just 12 months
- Encouraging start to the US, with further expansion in January



A woman with blonde hair, wearing a beige blazer and skirt, stands in a modern kitchen. She is holding a camera up to her eye, taking a photograph. The kitchen features light-colored wooden cabinets, a dark countertop, and a white sink with a chrome faucet. A white kettle is on the stove to the right. The scene is brightly lit, and the woman's reflection is visible in the sink.

**Your opportunity  
to question  
management**

**5 Q&A**

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## 6 Appendix

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# Group cash flow statement

	Consolidated	
	H1 2018	H1 2017
	£m	£m
<b>Adjusted EBITDA</b>	<b>(6.6)</b>	<b>0.4</b>
Movement in working capital	1.2	(1.7)
<b>Net cash flow from operations</b>	<b>(5.4)</b>	<b>(1.3)</b>
Cash flow from investment activities	(2.0)	(0.9)
Cash flow from financing activities	0.5	0.5
Net increase in cash	(6.9)	(1.7)
Cash at beginning of year	71.3	30.5
<b>Cash at 31 October 2017</b>	<b>64.4</b>	<b>28.8</b>

- Strong working capital management continues, aided by our business model
- Investment in the platform to launch USA and new territory specific products in H1 18
- No corporation tax payments in H1 18. Expected to continue to utilise accumulated losses in FY 18
- Cash as at 31 October 2017 of £64.4m, no debt



# Strong group balance sheet

	Consolidated	
	H1 2018	H1 2017
	£m	£m
Deferred tax asset	3.3	0.0
Intangible assets and goodwill	6.4	0.9
Property, plant and equipment	1.0	0.4
<b>Non current assets</b>	<b>10.7</b>	<b>1.3</b>
Trade and other receivables	6.0	2.4
Cash and cash equivalents	64.4	29.1
Current assets	70.4	31.5
<b>Total assets</b>	<b>81.1</b>	<b>32.8</b>
Trade and other payables	(9.5)	(5.5)
Deferred income	(2.5)	(1.1)
Derivative financial instrument	(0.2)	0.0
Deferred tax liability	(0.4)	0.0
<b>Total liabilities</b>	<b>(12.6)</b>	<b>(6.6)</b>
Share capital	2.7	2.5
Share premium	75.3	26.3
Share based payments reserve	1.6	0.7
Foreign currency reserve	0.1	0.0
Retained earnings	(11.2)	(3.3)
<b>Shareholders' funds</b>	<b>68.5</b>	<b>26.2</b>
<b>Equity and liabilities</b>	<b>81.1</b>	<b>32.8</b>

- Deferred tax asset rolled forward from year end
- Investment in intangibles:
  - Platform development for AUS and US launch
  - Provisions of new products, services and features in AUS and US
  - Goodwill on lettings acquisition
- Trade and other receivables and payables increase is a function of increasing size of business
- Deferred income includes £1.7m UK, £0.8m Aus
- US placing March 2017
- Cash of £64.4m despite ongoing investment in developing AUS operation plus US launch